

PERRIS UNION HIGH SCHOOL DISTRICT

Board Approved: July 20, 2005
Salary Schedule: 20; Row: 16

Perris Union High School District provides equal opportunity in employment without regard to race, religion, color, national origin, ancestry, physical handicap, medical condition, sexual orientation, marital status, age and gender in accordance with Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendment of 1972, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Perris Union High School District policy. A physical examination and drug screen may be required of all finalists before employment.

JOB TITLE: RECEPTIONIST - TELEPHONE OPERATOR

JOB PURPOSE STATEMENT: Under general supervision, to communicate information to the public, staff, students, and outside agencies and provide clerical support to assigned personnel.

JOB FUNCTIONS:

- Receives and greets callers and refers them to appropriate personnel
- Responds to inquiries of the public, staff, students, and outside agencies to provide information and/or direction as may be required
- Answers telecommunication system to screen calls, transfer calls, respond to inquiries, and take messages
- Evaluates situations (i.e., involving other staff, students, parents, the public, etc.) in order to take appropriate action or direct to appropriate personnel for action
- Processes documents and materials (e.g. schedules, agendas, mail, etc.) to disseminate information to appropriate parties
- Performs a variety of clerical work of average difficulty
- May monitor students working in office
- Functions well in a busy office environment
- Operates standard office equipment including telecommunications systems and basic computer applications
- Uses English in both written and verbal form; correct spelling, grammar, and punctuation
- Performs arithmetic calculations
- Demonstrates organizational skills
- Works independently with speed and accuracy
- Performs other related duties as assigned or needed

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PHYSICAL ABILITIES:

- Physical ability to read handwritten or typed documents, and the display screen of various office equipment and machines
- Able to conduct verbal conversation in English
- Able to hear normal range verbal conversation (approximately 60 decibels)
- Able to sit (for sustained periods of time), stand, stoop, kneel, bend, lift (25 pounds), carry (25 pounds), and walk
- Able to climb slopes, stairs, steps, ramps and ladders
- Able to exhibit a full range of motion for shoulder, elbow, back, hip, and knee
- Able to operate office machines and equipment in a safe and effective manner
- Able to demonstrate manual dexterity necessary to operate calculator, computer keyboard, typewriter at the required speed and accuracy
- Able to demonstrate manual dexterity necessary to operate a variety of telecommunications systems for a sustained period of time

JOB QUALIFICATIONS:

Education:

- High School Diploma or General Education Diploma

Experience:

- Prior job related experience
- One year of recent experience operating a telecommunications system desirable

Licenses, Certifications, Bonding, and/or Testing:

- Official dated certificate validating a typing speed of not less than 45 corrected words per minute (not valid if older than one year prior to date of application)
- Computer skills to effectively perform the job functions
- TB Clearance
- Drug/Alcohol Clearance
- Criminal Justice Fingerprint Clearance